

## Standard Product Warranty

### Warranty

Chant Productions Limited (chant™) warrants that its products will be free from defects in workmanship and materials for a period of five years from the date of purchase subject to the limitations below.

### Limitations

chant™ shall have no liability under this warranty for the following:

1. Failure due to incorrect installation or failure to follow fitting instructions or use of a product in a manner for which it was not designed.
2. Failure due to abuse, misuse or accident, or any failure due to dismantling, alteration or repair by any person not authorised by chant™.
3. Fair wear and tear.
4. Cost of removal, reinstallation, and freight.
5. Electroplated finishes on the products can deteriorate or discolour over time due to climactic conditions and consequently the warranty for electroplated finishes is limited to 24 months from the date of purchase.
6. "Living Finishes" are designed to patina or otherwise change over time are excluded from our warranty.

### Claims

All warranty claims must be made in writing to chant™ and include a copy of the original invoice. The claim must be approved by chant™ before any cost is incurred. chant™ reserves the right to inspect the product in its installed state before a claim is approved. chant™ shall at its sole discretion credit, repair or replace free of charge any product or part determined by chant™ to be defective in breach of this warranty.

### Liability

chant™ makes no other warranty of any kind expressed or implied in respect of chant™'s products. chant™'s sole responsibility is to repair and replace a product subject to a valid warranty claim. Under no circumstance will chant™ be liable for indirect, incidental, or consequential costs or damages, including removal and reinstallation costs, loss of operations or profits (whether direct or indirect), to the maximum extent permitted by law. chant™ accepts no liability for personal injury or property damage resulting from failure to adhere to relevant installation operation and safety procedures.

Nothing in this warranty excludes, restricts, or modifies any condition, warranty, right or liability implied or protected by law if to do so would render this warranty, or any part of it, invalid or ineffective.

## Maintenance of chant™ Finishes

Like most products in your home, door and window hardware should be cleaned periodically to remove contaminants and maintain the surface.

### Polished Uncoated Finishes – (including PBU, PBZ – only if you wish to maintain the polished surface)

To maintain the lustre of polished surfaces, use standard proprietary metal polishing products.

### Living Finishes – (including PBA, PBD, PBED, SB, SBA, WB, WBED, PBZA, PBZD, SBZA, SBZD, WBZ, WBZD, WBZED)

To protect living finishes, wipe occasionally with a proprietary bee's wax or similar product.

Please note that "Living Finishes" are designed to patina over time.

### Electroplated Finishes - (including SCPV, SCPB, **COP, WC, SNP, BNP, PNP**, PCP)

Clean with a soft damp cloth, diluted mild household detergent. Rinse with clean water.

PCP can be cleaned with Autosolve. Please ensure the cloth does not scratch the surface.

Never use abrasive cleaners, scourers or rough cloths that may damage or scratch the plated surface.

Never use chemical cleaners or solvents.

Above finishes in **bold** are also "Living Finishes" and will patina over time.

### Powder Coated Hardware

Clean with a soft damp cloth and diluted mild household detergent. Rinse with clean water.

### 316 Stainless Steel Finishes - (including SSB and PSS)

Clean with a soft damp cloth and diluted mild household detergent. Rinse with clean water.